

FREQUENTLY ASKED QUESTIONS



What is the RSL Employment Program?

The RSL Employment Program helps ex-Defence members and the partners/spouses of both current and ex-ADF members to find meaningful employment.

Why is RSL Queensland offering this program nationally?

We've been supporting the Defence family for more than a century, so we know how important it is to find stable, meaningful employment after leaving Defence. We also know that this process can be challenging.

RSL Queensland is able to operate the RSL Employment Program at a national scale and we're committed to ensuring veterans and their partners across Australia are able to gain support from this program.

Who is eligible?

You are eligible for the RSL Queensland Employment Program if you are:

- › an Australian resident
- › ex-ADF member OR current ADF member with confirmed discharge date OR a married or de-facto partner of a current or ex-serving ADF member
- › not in regular employment.

You will **only** be eligible for the Employment Program if you have already exhausted the following programs or resources:

- › [Defence Force Transition Program \(DFTP\)](#)
- › [Veterans' Vocational Rehabilitation Scheme \(VVRS\)](#)
- › [DVA Work Rehabilitation Program.](#)

How much will the program cost me?

All of the services and activities undertaken with our contracted employment consultants are free of charge.

However, if there is a cost involved in upskilling or gaining qualifications, an additional assessment would need to be undertaken to determine whether a cost would be covered by the RSL Employment Program.

How does it work?

Explore your next chapter in 8 steps:



1. Make contact

Complete the expression of interest at rslemployment.com.au



2. Assess needs

Our team will call you to complete an initial assessment and determine your eligibility for the program.



3. Connect

Once we confirm your eligibility, you will be connected to an RSL Employment Provider who will discuss your career aspirations and determine which services you need to help you achieve your career goals.



4. Activity approval

Once your needs have been determined, our team will confirm the services that will be provided.



5. Services activated

You will undertake the service with the RSL Employment Provider.



6. Staying on track

We will check in with you and your RSL Employment Provider to see how you are progressing.



7. Feedback stage

You will undertake a feedback survey to let us know what you think about the program.



8. Ongoing connection

We will touch base at various times to ensure you are on track.

FREQUENTLY ASKED QUESTIONS



What if I can't complete the program?

If you start the program but find you cannot complete it, you are free to either postpone further services or withdraw from the program completely.

I don't have the qualification for the role I want. Can you help?

We can assist you to understand what training or qualifications are necessary for the role you want. Our level of assistance is subject to further assessment within the employment map stage.

What is an 'employment map'?

An employment map is a picture of your future employment opportunities, formed by determining the short and long term goals that will guide your career journey. We develop your employment map with you and a third party consultant, by determining which skills, qualifications and attributes you need. We may also link you with an appropriate training provider to discuss study options, course costs and available funding

What is a Job Search Plan?

During our eligibility assessment we will check your employment vitals, which includes developing job search goals by discussing your job interests, previous employer feedback, skills, experience, qualifications/training and job seeking documents. We will also connect you with a Vocational Consultant who can help refine your job seeking tools and methods, giving you the best possible chance to secure your next role.

What services do you offer?

- › Career counselling
- › Help with interpreting selection criteria, CVs and applications, interview skills and social media profiles
- › Connections to employers actively seeking skill sets that align with your experience
- › Interview coaching
- › Active job searching
- › Support for those with additional needs.

What if I can't meet the requirements of the program?

We are here to support you, so contact a member of the Employment Team to discuss your options.

I need help with DVA claims. Can you help me?

The Employment Team can link you up with one of our experienced advocates who can help you with any DVA claims.

Why does the program refer me to a third-party employment consultant?

We have partnered with specialist employment consultants to make sure you get the best possible help and attention while you are actively looking for work. Their consultants will work one-on-one with you via phone call, Skype, email or face-to-face.

Do you have jobs available?

Yes. The Employment Team has been working hard to create connections with employers across Queensland who have jobs that align to the skill set of ex-ADF personnel and their spouses.

I'm not discharging from Defence until next year. Can you still help me?

If you are undertaking DVA's Work Rehabilitation Program or are yet to use Defence Force Transition Program (DFTP), you are not eligible for the RSL Employment Program. This is to ensure we are not duplicating services that already exist.

I have a job, but I'm not happy and I'm not earning enough money or receiving enough shifts to support myself and my family. Am I eligible for the Employment Program?

Assessments are made on a case-by-case basis, so you may need to submit additional personal and/or financial documentation to validate your circumstances.

